

## INFORMER AI SERVICES ADDENDUM

- 1. AI Services Overview.** Entrinsik’s software integrates artificial intelligence (“AI”) features powered by third-party AI models and services. These features may generate responses, insights, or recommendations based on Customer-provided data.
- 2. Third-Party AI Providers.** Customer acknowledges and agrees that, in connection with Customer’s use of the AI features, Entrinsik may disclose Customer Data to Entrinsik’s third-party AI providers. Entrinsik only partners with AI providers that comply with relevant data protection regulations, and under customary contractual terms to prevent misuse of Customer Data. Customer further acknowledges and agrees that Customer’s use of the AI features is subject to Customer’s compliance with any terms and conditions of such third-party AI providers which may be applicable to Customer’s use of the AI features, and that Customer is responsible for complying with such terms.
- 3. Customer Obligations.**
  - (a) Security and Compliance. Customer shall comply with Entrinsik’s security measures related to AI features and ensure that any data submitted aligns with applicable laws, including data protection and privacy regulations.
  - (b) Access Control. Entrinsik may deny or remove AI feature access if an Authorized User violates this Addendum, or if use of AI features presents a security risk.
- 4. Ownership of Intellectual Property.**
  - (a) AI Models and Outputs. Entrinsik owns all rights, title, and interest in the AI-powered features, excluding any third-party AI models used to provide these features.
  - (b) Customer Data. Customer retains full ownership of all Customer Data and grants Entrinsik the right to use it solely to provide the AI features. Entrinsik does not use Customer Data for AI training or model improvement.
  - (c) Suggestions. Customers may provide feedback to improve AI features, which Entrinsik may incorporate into its software.
- 5. AI Output and Liability.**
  - (a) No Warranty. All AI features are provided “as-is.” Entrinsik specifically disclaims any and all warranties with respect to the AI features. In particular, Entrinsik makes no warranty of any kind that Customer’s or Authorized Users’ use of the AI features (including any output generated in connection with such use (“AI Output”), or any applications, products, or services developed by Customer or Authorized Users in connection with such use) will: (i) meet Customer’s or any other person’s

requirements; (ii) operate without interruption, or in any particular manner; (iii) achieve any intended result; (iv) not violate, infringe, or misappropriate any person's intellectual property, privacy, or other rights; (v) be compatible or work with any software, system, or other services; or (vi) be secure, accurate, complete, free of harmful code, or error-free.

- (b) No Liability. Customer acknowledges and agrees that Entrinsik shall have no liability or responsibility for any decisions made or actions taken (or not taken) by Customer or Authorized Users as a result of access to or use of the AI feature.
- (c) Accuracy Disclaimer. Customer acknowledges and agrees that: (i) Customer should not rely on any AI Output, or any factual assertions which may be contained therein, without independently fact checking their accuracy, and that AI Output may appear accurate because of their detail or specificity, but may still contain material inaccuracies; and (ii) the AI Output may not access the most current or complete information, and any such output may not account for events or changes to underlying facts occurring after the applicable AI model was trained.

## **6. Compliance and Restrictions.**

- (a) Customer agrees to use AI features in compliance with all applicable laws and regulations.
- (b) Prohibited uses include:
  - i. Generating misleading, fraudulent, or harmful content.
  - ii. Violating third-party AI providers' usage policies.
  - iii. Any use that could expose Entrinsik to legal or regulatory liability.

- 7. Opt-In and Disablement.** Customer may opt-in to AI-powered features at their discretion. Entrinsik reserves the right to modify, limit, or disable AI features at any time and for any reason, in Entrinsik's sole discretion.